



Aging & In-Home Services of Northeast Indiana  
50th Anniversary Yearbook  
1975-2025



**KEITH HUFFMAN**  
Board Chair

## MESSAGE FROM OUR BOARD CHAIR

I am proud to have been a part of AIHS' 50-year history - a Board Chair, a Board member, a donor, an Annual Meeting sponsor and a longtime enthusiastic supporter of the work that Aging & In-Home Services does to fulfill their mission of supporting older adults, people with disabilities and family caregivers. My work in elder law gives me a front-row seat to the challenges older Americans face every day. Whether your desire is to live within your own "forever" home or you are grappling to find options that best support your health and abilities, you deserve to be treated with dignity and respect as you make those choices and follow that path. Under the leadership of each successive head of this organization over the past 50 years, the staff at AIHS has provided support to clients in that manner.

When the Board searched for a new leader in 2010, our goal was to find someone who was an "agent-of-change." We asked candidates their thoughts on program expansion to serve an increasing number of Baby Boomers, how they would implement new programming to support unmet needs and if they could share their vision of AIHS' future with an emphasis on revenue diversification. Connie Benton Wolfe was the unanimous choice. Over the past 15 years, she has never failed to have a vision of what AIHS could be on a local, regional and state level – and an unwavering belief that what we did locally could be a national model. She set Strategic Priorities on which to build a foundation for the organization to attract new revenue piloted by foundations and government agencies. She knew the possibilities of building community-based services into a model of integrated care. She had goals for AIHS - and always a plan to achieve those goals. Her strategic vision of "pilot projects" has become ongoing revenue streams for the agency. The research grants she has positioned AIHS for have strengthened us to be at the forefront of translating research into practice. Current research project revenue will extend into the next decade.

*Please join me in wishing Connie the best as she designs her own "New Age of Aging!"*



**CONNIE BENTON WOLFE**  
President & CEO

## MESSAGE FROM OUR CEO

What I love about this 50th Anniversary is that it highlights the philosophy of Aging & In-Home Services... we always keep our eyes forward, we are never afraid to chart a new course and we love being on the cutting edge!

Our achievements are noted in this Yearbook and they are numerous, but here are a few highlights: we were a top tier performer in the CMS Community Care Transitions national pilot that proved that social care could reduce hospital readmissions; we were the first AAA in the Country to achieve NCQA accreditation (in fact we asked for and helped develop standards of excellence for our field); we were the first AAA in the nation to lead the launch of a PACE program, recruiting a top notch clinical partner, Parkview Health, and bringing this important resource to our community. We sought out research partners which led to our long-standing partnership with Northwestern University and Indiana University's Center for Health Care Innovation. We created a public/private partnership that led to the first corporate level contract operating in multiple states leveraging local AAAs to provide social care for complex managed care members.

The Board, Executive Leadership staff and I want to focus not just on what we have accomplished but equally on the challenges ahead and the new goals for our agency. We will need to think differently about our next 50 years of service and inspire our entire northeast Indiana community to create a bold new vision that is in tune with today's world and will flex to meet tomorrow's demographic reality. As I move on, I wish AIHS and the new team all the energy, innovation and ideas needed to be here another 50 years.

*As I've always said "Flexibility is Our Greatest Strength!"*



*Members of the Board of Directors at the 2023 Annual Meeting with featured speaker Jane Seymour.*

# LEADERSHIP



**1975**

Patricia Streeter becomes first Executive Director of the Northeast Area III Council on Aging.

**1977**

Patricia Streeter resigns as Director of the Northeast Area III Council on Aging and is succeeded by L. Joyce Smith.



**1985**

Diann Shappell succeeds L. Joyce Smith as Executive Director of the Northeast Area III Council on Aging.

**2010**

Connie Benton Wolfe becomes President & CEO of Aging & In-Home Services of Northeast Indiana.



# LOCATION



**1974**

Northeast Area III Council on Aging is formed with offices at 227 East Washington Boulevard.

**1982**

Area III offices move to 5720 Saint Joe Road.



**1993**

Area III offices move to 201 East Rudisill Boulevard.

**2001**

AIHS receives funding for purchase of land and building at 2927 Lake Avenue.



**2003**

AIHS offices move to 2927 Lake Avenue.

**2012**

3003 Lake Avenue property acquired and remodeled to support new program.



**2019**

AIHS offices move to 8101 West Jefferson Boulevard.

**2019**

2927 Lake Avenue property remodeled for PACE of Northeast Indiana.



# LEGISLATION

1965

Older American's Act (OAA) signed into law by President Lyndon Johnson.



2006

OAA Amendments for long-term care planning, evidence based prevention programs, and self-directed community services.

1974

AIHS designated as the Area Agency on Aging for the 9 counties of Northeast Indiana.

2009

State Health Insurance Assistance Program (SHIP) launched.



1987

Consumer Health Options and Insurance Competition Enhancement Act (CHOICE) passed by Congress.

2010

Affordable Care Act (ACA) enacted.



1993

AIHS begins administering services through the Aged and Disabled Medicaid Waiver program to help more people stay in their homes.

2015

Medicaid expansion implemented.



2000

AIHS begins administering services through the Traumatic Brain Injury Medicaid Waiver program.

2024

Indiana Pathways for Aging launched.



# PROGRAMS & SERVICES



1975

First congregate site opens and first home delivered meal service begins.

1975

Nutrition sites open in all 9 counties.



1978

Northeast Area III Council on Aging launches transportation program.

1983

Northeast Area III Council on Aging begins Pre-Admission Screening (PAS) for potential nursing home applicants.

1985

Northeast Area III Council on Aging launches respite program to provide support to those caring for someone with dementia.

2001

The Family Caregiver Program begins providing supportive services, respite care and counseling.

2003

First Family Caregiver Support Group is convened.

2006

Home-delivered meals program is renamed Meals on Wheels.

2007

State designated regional Aging & Disability Resource Center (ADRC) opens.

2016

AIHS receives Achievement Award for groundbreaking work in Advance Care Planning.

2017

Expanded Meals on Wheels and congregate dining to offer disease-specific meal options.

2017

Established and supported local and statewide coalition of organizations in integration process for Advance Care Planning.

2017

Developed qualified Medicare-billable "Diabetes Self-Management Education and Training."

2019

ADRC receives over 1,500 calls/month.



2019

AIHS becomes one of the first Area Agencies on Aging to be trained in the Person Centered Planning approach by the state of Indiana.

2019

Nutrition program serves over 193,236 meals in Fiscal Year 2019.



**Elevance Health**

Foundation

2022

AIHS becomes a sub-recipient of the Elevance Health Foundation – Food as Medicine Grant.

**Our first service addressed the universal need for food with the launch of a Hot Lunch Program, followed soon by Home-Delivered Meals. Throughout our history, nutrition has been at the center of our programs as it is often the first need identified as an individual begins to age-in-place. Our services have consistently expanded to encompass the needs of an increasingly fragile aging population with complex needs.**

**2010**  
AIHS launches Chronic Disease Self-Management Program (CDSMP).

**2013**  
ADRC & Case Management implement Person-Centered Care assessment model.

**2014**  
Family Caregiver Center implements evidence-based consultation.

**2014**  
Wellness Café launches with registered dietitian offering healthy meals.

**2014**  
Expansion of Wellness Café concept with restaurant vouchers for meal purchase.

**2014**  
Enhance Fitness begins partnership with YMCA of Greater Fort Wayne, Inc.

**2014**  
Falls Prevention program partners with Parkview Health's Center on Aging & Health.

**2015**  
AIHS selected by State of Indiana Division of Aging for ADRC Reinvigoration grant.

**2016**  
AIHS implements Money Follows the Person assessment in Aging & Disability Resource Center.

**2022**  
AIHS' collaborates with Allen County Public Library (ACPL) to host Enhance Fitness classes throughout Allen County.

**2022**  
AIHS partners with ACPL to host Great Day Café series.

**2023**  
Produce for Better Health program begins providing congregate meal clients with fresh produce delivered weekly.

**2023**  
AIHS hosts CDSMP Class series at Huntington Council on Aging.

**2023**  
Work begins on the Serious Mental Illness Grant.

**2023**  
AIHS completes additional Person-Centered Practices course.

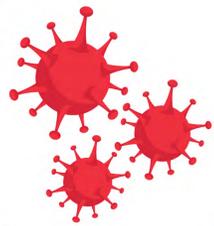
**2023**  
ADRC average calls of 3,000 per month.

**2024**  
AIHS receives first referral for Veteran's Direct Care program.

**2024**  
AIHS granted Lifelong Arts grant and two congregate meal sites participate in grant on creative aging.



# COVID-19

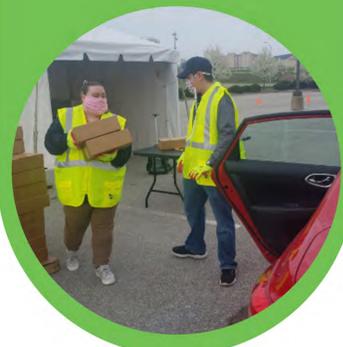


**Mar.  
2020**

AIHS enters full COVID-19 mode with staff working remotely.

**Apr.  
2020**

AIHS opens Grab n' Go meal sites in 8 counties for Meals on Wheels and Congregate Meal clients.



The Allen County  
**COVID-19**  
SENIOR RESPONSE TEAM

**May  
2020**

The Allen County COVID-19 Senior Response Website is created.

**Sep.  
2020**

Began accepting and fulfilling requests for "Unmet Needs" – delivering groceries and other household supplies.



**Nov.  
2020**

Distributed age-friendly tablets (GrandPads) to clients for use on virtual "face-to-face" visits.

**Mar.  
2023**

AIHS receives a \$1,000,000 Aging & Disability Vaccination Collaborative grant from USAging.



**May  
2023**

The COVID-19 Public Health Emergency comes to an end more than 3 years after it was declared.

**COVID-19  
HIGHLIGHTS**

Distributed more than 100,000 Grab n' Go meals

767 vaccinations scheduled in 2021

3,557 wellness checks completed

# ACHIEVEMENTS

SETTING A STANDARD OF EXCELLENCE	
2024	AIHS President & CEO Connie Benton Wolfe receives USAging President's Award, which honors a colleague in the field of aging who has advanced the mission of the aging network.
2024	Community Care Hub Indiana receives USAging Innovations Award.
2024	AIHS' President & CEO Connie Benton Wolfe invited to present at White House Communities in Action: Building a Better America briefing.
2023	Selected by Advancing States for CC Hubs supporting MLTSS with Technology.
2023	Selected for USAging panel Advance Care Planning.
2023	Selected for Building Accountability for Health Equity Learning collaborative, funded by USAging and John A Harford Foundation (1 of 12).
2023	Selected to participate in the National Caregiving Learning Collaborative (1 of 10 ) funded by Retirement Research Foundation for Aging.
2023	Selected for Community Care Hub National Learning Collaborative; (1 of 58).
2022	Designated as Community Care Hub for the State of Indiana by HHS / ACL in partnership with Centers for Disease Control and Prevention.
2021	AIHS Awarded ACL Alzheimer's Disease Program Initiative (ADPI) Grant.
2019	President & CEO invited by ACL to participate in Living Enhancing Community-Based Networks for Nationwide Capacity roundtable in DC.
2017	Provided leadership in conceptualization of first in nation statewide network of Area Agencies on Aging and the negotiation of first statewide managed care contract.
2016	Recognized by National Area Agency on Aging for innovation in health information technology for Population Health Logistics.
2015	Selected by Rosalynn Carter Institute on Caregiving national Summit for achievements in evidence-based chronic disease caregiver support.
2015	Selected by NCQA to assist with product development and establishment of National Standards for Case Management.
2015	Selected for "Standards for Long-Term Services and Support and Medical Care" Learning Collaborative by National Committee for Quality Assurance (NCQA).
2015	Selected by State for ADRC Reinvigoration grant on long-term care needs.
2014	Family Caregiver implements evidence-based consultation for caregivers to those with chronic conditions.
2013	Selected for "State Units on Aging and Area Agencies on Aging Now and Future" national panel.
2010	Chronic Disease Self-Management Program (CDSMP) launched.
2009	ADRC accredited by Alliance of Information and Referral Systems.
2008	ADRC State of Indiana Certification.

INTEGRATING SOCIAL AND CLINICAL CARE	
2024	Selected by CMS to test Medicare alternative payment model Guiding an Improved Dementia Experience (GUIDE) designed to support people living with dementia and their caregivers. <ul style="list-style-type: none"> <li>1 of 400 nationwide – 8-year implementation grant</li> </ul>
2021	AIHS opens clinical social care model in partnership with Parkview Health at former location on Lake Ave. <ul style="list-style-type: none"> <li>(Program for All-Inclusive Care for the Elderly) PACE of Northeast Indiana</li> </ul>
2020	Ground Game Health (GGH) expands services via our nationwide network of AAA's and CBO's in total of 26 states via commercial, Medicaid, and Medicare markets average of 30,000 MCO member referrals per month.
2018	State of Indiana Office of Medicaid Policy and Planning accepts AIHS' Letter of Intent to establish a PACE program in Allen County.
2018	GGH expands into 9 additional states and adds Medicaid Markets in addition to Commercial.
2017	Community Care Transitions Program (CCTP) with CMS 2017-2013 – Served 15,730 High Risk Medicare Patients; net Medicare savings \$5.5 million; Program Outcomes: 43% reduction in hospital readmission.
2017	Received NCQA LTSS accreditation – first Area Agency on Aging (AAA) to achieve certification. <ul style="list-style-type: none"> <li>Offered training to all 16 AAAs in Indiana to strengthen statewide network.</li> </ul>
2017	Developed qualified Medicare-billable "Diabetes Self-Management Education and Training" accredited by American Association of Diabetes Educators.
2017	Awarded "Innovator in Linking Health Care with Community" from The John A. Hartford Foundation, Business Innovation Awards program.
2017	Launched CBO-specific Health IT platform "Preferred Community Health Partners" and Management Services Organization branded as Ground Game Health (GGH)- <ul style="list-style-type: none"> <li>First national contract implemented with major MCO for GGH in 5 states to Commercial Markets.</li> <li>First AAA in country to develop and implement fee-for-service Care Transitions contract with regional commercial insurer.</li> </ul>
2016	Achieved Medicare provider designation.
2016	Developed model with Great Lakes Practice Transformation Group for Primary Care Physicians to partner with CBO's to accomplish Care Transitions and Complex Care Management.
2015	Selected for "Standards for Long-Term Services and Support and Medical Care" Learning Collaborative, National Committee for Quality Assurance (NCQA). <ul style="list-style-type: none"> <li>Stepped forward as NCQA Long-Term Services &amp; Supports Early Adopter.</li> </ul>
2015	CCTP achieves milestone of 10,000 Medicare patients.
2015	Developed joint venture Health-IT platform "Population Health Logistics" to overcome CBO barrier to participating with hospitals - lack of ability to communicate with electronic medical records and IHIE.
2014	CCTP expands to skilled nursing facilities, supporting patient discharge from participating hospitals in 32 counties.
2013	Selected by the Centers for Medicare and Medicaid Services (CMS) as part of national demonstration of CCTPs to reduce hospital readmissions with Medicare high-risk patients. <ul style="list-style-type: none"> <li>CCTP expands to 11 hospitals and 22 counties in eastern and northeastern Indiana under CMS funding.</li> </ul>
2011	Community Care Transitions Program (CCTP) launched with Parkview Health System.

# RESEARCH



2012

AIHS partners with Northwestern University Feinberg School of Medicine on grants to develop and disseminate advance planning tool for in-home services.

2014

AIHS partners with National Institute on Aging, the Centers for Disease Control and Prevention and the Administration for Community Living (ACL) for the ROAR project.



National Institute on Aging

IOWA

2015

AIHS partners with University of Iowa College of Nursing and Lutheran Medical Group to test the impact of diabetes self-management education on community-dwelling older adults with diabetes.

2020

AIHS partners with Indiana University and Dr. Counsel on Strengthening and Expanding the IU/AAA Dementia-Capable HCBS System.



SCHOOL OF MEDICINE  
FORT WAYNE



2021

AIHS Awarded ACL Alzheimer's Disease Program Initiative (ADPI) Grant.

2023

AIHS awarded two additional grants in participation with Northwestern University Feinberg School of Medicine.

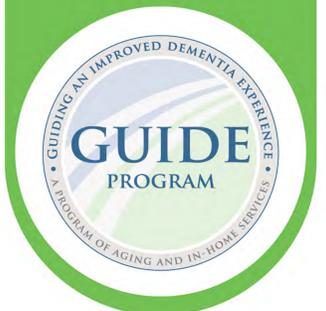


2024

AIHS presents to USAging Caregiver Collaborative over our experience working with academic partners on caregiving research.

2024

AIHS selected by CMS to test Medicare alternative payment model Guiding an Improved Dementia Experience (GUIDE) designed to support people living with dementia and their caregivers.



# KEYNOTE SPEAKERS

In 2010, AIHS expanded the Annual Meeting beyond clients and staff to include community stakeholders. Featured speakers were chosen who had their own stories of caregiving to tell – a mother diagnosed with dementia on the eve of her daughter’s wedding, a husband injured in Iraq whose children taught him to speak again and “sandwich generation” caregivers who cared for their parents and their children on a daily basis. Each of them emphasized that what we are feeling as caregivers is the same thing you are feeling; celebrity status does not mean you are immune to the pain of caring for a loved one.



**2010**  
35th Annual Meeting & Awards Ceremony – featuring Gail Sheehy



**2014**  
39th Annual Meeting & Awards Ceremony – featuring Leeza Gibbons



**2018**  
AIHS’ 43rd Annual Meeting & Awards Ceremony – featuring Marcia Gay Harden



**2012**  
37th Annual Meeting & Awards Ceremony – featuring Barry Petersen



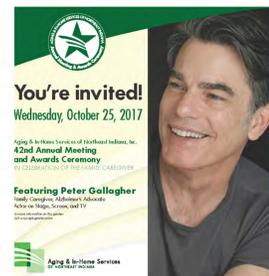
**2016**  
41st Annual Meeting & Awards Ceremony – featuring Dr. Nancy Snyderman



**2022**  
45th Annual Meeting & Awards Ceremony – Featuring Kimberly Williams Paisley (rescheduled)



**2013**  
38th Annual Meeting & Awards Ceremony – featuring Lisa Niemi Swayze



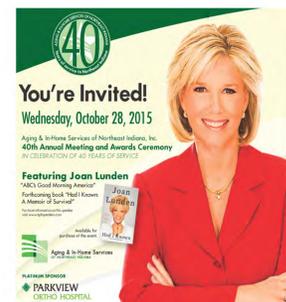
**2017**  
42nd Annual Meeting & Awards Ceremony – featuring Peter Gallagher



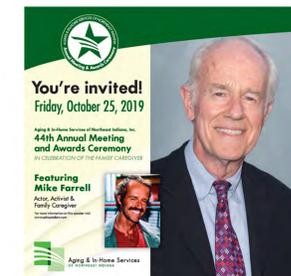
**2023**  
AIHS’ 48th Annual Meeting & Awards Ceremony – Featuring Jane Seymour



**2011**  
36th Annual Meeting & Awards Ceremony – featuring Lee Woodruff



**2015**  
40th Annual Meeting & Awards Ceremony – featuring Joan Lunden



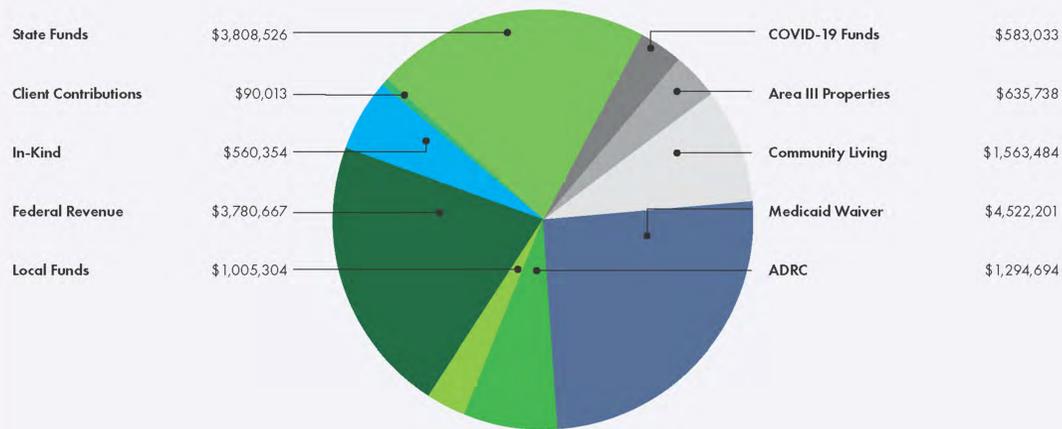
**2019**  
44th Annual Meeting & Awards Ceremony – featuring Mike Farrell

# FACTS & FIGURES FISCAL YEAR 2024

## FINANCIALS - FY 2024

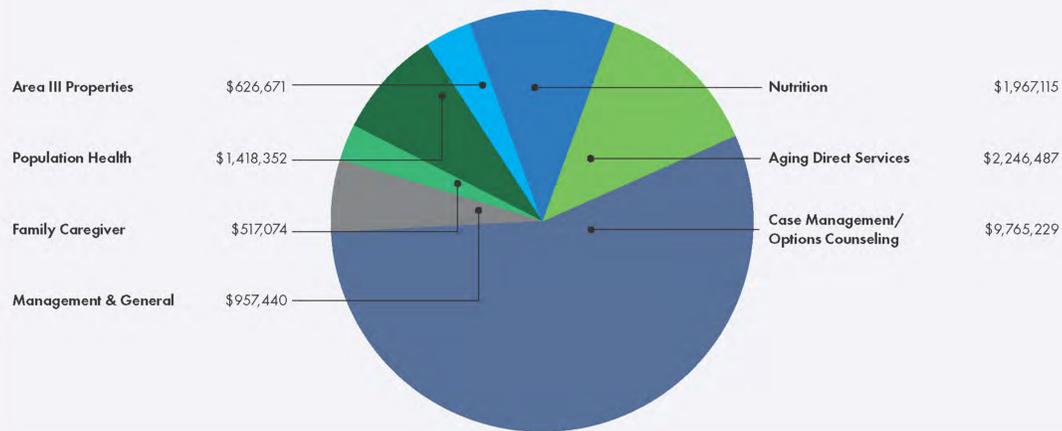
### REVENUES

**Total Revenue: \$17,844,014**



### EXPENSES BY PROGRAM

**Total Expenditures: \$17,498,368**



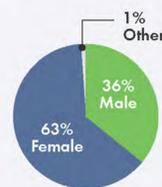
## OUR CLIENTS - A PROFILE

### AIHS CLIENTS BY AGE

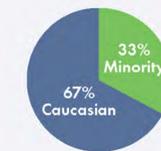
Age Range (Under 1 year - 103 years old)



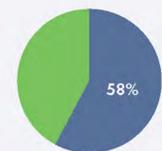
### GENDER



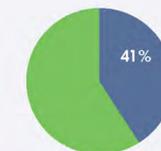
### ETHNICITY



### LIVING BELOW POVERTY



### LIVING ALONE



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 TLC Management

### IN MEMORY OF REX LOWER

Aaron Lower

### IN MEMORY OF AARON MCCOY

Theresa McCoy

### IN MEMORY OF MARY ANN ROYSE

James & Lynn Royse

### GRANTS

Federal Older Americans Act  
 Social Services Block Grant  
 American Rescue Plan  
 Indiana CHOICE Grant  
 Indiana Older Hoosier  
 Anthem Foundation - Food as Medicine  
 Lincoln Financial Foundation  
 USAging - Aging & Disability  
 Vaccination Collaborative  
 Northwestern University  
 Serious Mental Illness



**KEITH HUFFMAN**  
Board Chair

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**CHOW LINE**—Senior citizens participating in a low-cost hot lunch program sponsored by the Allen County Council on Aging, Inc., receive their lunch cafeteria-style at yesterday's kick-off program at North Highlands Hi-Rise Apartments.

## Hot Lunch Program Kickoff Hosts Mayor



## As we embark on our next 50 years of service, we need your help.

Funding across all levels remains stagnant or is facing cuts and the aging population is growing at rates never seen before.

As we adapt to these challenges, there is one thing that remains the same: *the wish to remain home.*

With your support we can grant this wish for the Hoosiers who are hopeful to age in place with community-based supports which allowed the many generations before them to be able to.



**Please join us by making a celebratory 50th Anniversary gift to AIHS.**

There are two easy ways to give:

- Via the enclosed envelope.
- Using the donation portal on our website at: [www.agingihs.org/donate](http://www.agingihs.org/donate).

